



Terms & Conditions

Bookings & check-in:

- Upon your enquiry for accommodation a quote will be provided to you.
- A 50% deposit is to reserve the establishment, and full payment is required prior to occupation. Please note: no credit card facilities available.
- The person responsible for making the reservations and payment should ensure that anyone else in the party have read these terms and conditions and accept full responsibility and liability thereof.
- It is the guests' responsibility to report any defect or problem to the agent/owner at the time of taking occupancy.
- You are welcome to check in from 15:00 to 18:00 (or later, by arrangement) on the day of arrival and are required to hand in the keys by 10:00 on the day of departure.
- Parking available on site.
- Only paying guests are allowed on the premises – visiting guest only by arrangement
- The right of admission is reserved and strictly applied.

Cancellation:

- Cancellation longer than 30 days, 100% refundable.
- Cancellation between 29 days and 15 days, 75% refundable.
- Cancellation less than 7 days, no refund.

Breakage & damages:

- A breakage deposit is can be charged, but we also kindly request that you inform us of any damage.
- Bath towels are supplied but not for use on the beach, guests should provide their own beach towels.

Cleaning:

- This is a self-catering facility, but we can gladly provide you with a cleaning service by prior arrangement.
- Start-up cleaning materials and toilet paper are provided.
- The drains in Yzerfontein are either soak or Municipal pump drains; therefore, please use only toilet paper in the toilets. Bins are provided for any other items that need to be disposed of.

Safety, health, environment & security:

- This is a non-smoking facility.
- The Yzerfontein residential area is surrounded by nature reserves and Green Belts running through the town. We ask that guests respect the environment at all times.
- Apart from a variety of small wild animals there are also snakes and ostriches in our area and it is advisable not approach them at any time and give them right of way.
- Due to the fact that the West Coast is an arid environment, the local communities experience water restrictions from time to time, please help us by using water responsibly.
- We should mention that even though Yzerfontein is statistically a very low crime area, caution should still be taken and the premises be locked when you are away.
- A medical practitioner is available in town but unfortunately not 24 hours per day – please use the emergency Medical Response services.
- Every effort is made to service and maintain all amenities, equipment, and appliances to a fully operable and safe condition, and guests are

requested to use and operate all these in a responsible manner. Kindly report any faulty conditions to the owners.

Pets:

- Unfortunately, no pets can be accommodated.

Indemnity:

Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on the premises, the owner, its agents, and/or its employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. When booking at Apartment 6 the guest/s hereby indemnifies the owner of Apartment 6 and Yzerfontein Accommodation against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.