

# **Maison “de Yzer” Holiday Home**

## **Cancellation Policy**

In the event of a cancellation for any reason, the client shall forfeit all deposits paid.

Should there be an amendment whereby there is a reduction in days from the original booking, a 15% administration fee of the deposit received will be charged.

## **Payments**

Guests booking for 14 days or more can use the option of negotiated rates.

Your 50% deposit will secure your dates and the balance will be due 2 weeks prior to occupation.

## **General**

The house is not pet or toddler friendly (under 12years) and smoking is strictly prohibited.

No weddings, events or functions are accommodated at the house.

## **Cleaning Service**

A cleaning service is available on request at an additional fee.

Bed linen and towels change every 5<sup>th</sup> day.

## **Breakage Deposit**

A refundable breakage deposit will be refunded within 72 hours after vacating the premises. Any major breakage or missing items will be charged at replacement cost.