



# *Mi Phika*

## **Terms & Conditions (15 Atlantic Drive)**

### **Bookings & check-in:**

- Upon your enquiry for accommodation a quote will be provided to you.
- A 30% deposit is to reserve the establishment, and full payment via EFT is required prior to occupation. Please note: no credit card facilities available.
- The person responsible for making the reservations and payment should ensure that anyone else in the party have read these terms and conditions and accept full responsibility and liability thereof.
- It is the guests' responsibility to report any defect or problem to the agent/owner at the time of taking occupancy.
- You are welcome to check in from 15:00 to 18:00 (or later, by arrangement) on the day of arrival and are required to hand in the keys by 10:00 on the day of departure.
- Garage Parking available on site.
- Only paying guests are allowed on the premises – visiting guest only by arrangement
- The right of admission is reserved and strictly applied.

### **Cancellation:**

- Cancellation longer than 30 days, 100% refundable.
- Cancellation between 29 days and 15 days, 75% refundable.
- Cancellation less than 7 days, no refund.

### **Breakage & Damages:**

- A breakage deposit of 10 % of the rental charge can be made, but we also kindly request that you inform us of any damage. This deposit will be refunded, if charged, within 7 working days to your nominated bank account. Forex charges will be for your account.
- Bath towels are supplied but not for use on the beach, guests should provide their own beach towels.

### **Cleaning:**

- This is a self-catering facility, but we can gladly provide you with a cleaning service by prior arrangement.
- Start-up cleaning materials and toilet paper are provided.
- The drains in Yzerfontein are either soak or Municipal pump drains; therefore, please use only toilet paper in the toilets. Bins are provided for any other items that need to be disposed of.

### **Safety, health, environment & security:**

- This is a non-smoking facility.
- The Yzerfontein residential area is surrounded by nature reserves and Green Belts running through the town. We ask that guests respect the environment at all times.
- Apart from a variety of small wild animals there are also snakes / scorpions and ostriches in our area and it is advisable not to approach them at any time and give them right of way.
- Due to the fact that the West Coast is an arid environment, the local communities experience water restrictions from time to time, please help us by using water responsibly.
- We should mention that even though Yzerfontein is statistically a very low crime area, caution should still be taken and the premises be locked and the alarm set when you are away.
- A medical practitioner is available in town but unfortunately not 24 hours per day – please use the emergency Medical Response services.

- Every effort is made to service and maintain all amenities, equipment, and appliances to a fully operable and safe condition, and guests are requested to use and operate all these in a responsible manner. Kindly report any faulty conditions to the owners.

**Children:**

- Unfortunately no children under 12 can be accommodated unless by prior arrangement - no cots available.

**Pets:**

- Unfortunately, no pets can be accommodated.

**Indemnity:**

Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on the premises, the owner, its agents, and/or its employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. When booking at 15 ATLANTIC DRIVE the guest/s hereby indemnifies the owner of 15 ATLANTIC DRIVE and Yzerfontein Accommodation against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.