



### CONDITIONS OF RESERVATION

1. Accommodation is fitted out for the number of guests allowed to reside in the establishment and not for extra day visitors.
2. Additional guests- to be arranged with Management. Any persons brought onto the property for any purpose without prior permission of Management will be charged a fee at the discretion of Management.
3. KEYS – Please look after your keys and gate remote. A fee of R350.00 will be charged should you lose the keys. On departure, keys to be left in the drop box at the gate.
4. TOWELS – we provide bath towels only, they are not to be used for BEACH TOWELS.
5. LAUNDRY & CLEANING SERVICE – A cleaning and laundry service is available upon request . Guests will be charged for this service.
6. Kindly leave the house/apartment in a tidy and respectable state. A once off cleaning fee of R300.00 per unit is charged, this fee is for washing and ironing.
7. A 50% non-refundable deposit is required to confirm the booking.
8. The balance to be paid no later than 21 days prior to arrival.
9. Rates subject to change without notice.
10. Arrival times are from 14h00 and departure time is 10h00.
11. It is the express condition of occupancy of the establishment that the Owner and Management is not responsible for loss or damage suffered by any person to his/her property or person, whether arising from fire, theft, or wrongful act of any person or property or otherwise. An indemnity form must be signed by the Guest accepting keys for accommodation, on behalf of all persons for that booking.
12. Guests will be responsible for all damages, breakages, shortages or loss occurring during their stay, to any linen, furniture, effects and fittings, or building, contained in the apartment/house or caused by them in or about the establishment including the garden.
13. No animals may be brought or kept on the premises.

14. No smoking is allowed in the apartments/house. A special cleaning fee will be charged for anyone not adhering to this rule.
15. In the event of a guest being in breach of any of the foregoing conditions, or refusing to obey any request of Management of committing a nuisance of any act which is, in the opinion of the Management, detrimental to the operation of the establishment, Management may forthwith terminate the accommodation of that guest and any persons accompanying that guest without prejudice to the right to recover any damages or loss sustained, including the loss of income arising from the premature termination of the accommodation.
16. Management reserves the right of admission.
17. A refundable breakage deposit of R500.00 per apartment and R1000.00 for the main house is charged, this is to be paid prior to arrival. The breakage deposit will be refunded 48 hours after departure via EFT provided there are no breakages or items missing.
18. We do not have credit card facilities and nor do we accept cash, only EFT transfers will be accepted prior to arrival.
19. Should there be a last minute booking, then will we only accept cash only on arrival.