



Short term Guest Accommodation

Terms and Conditions

- 1. 50% deposit amount needs to be paid within 72 hours of signature to Contreberg Farm to secure the property. The balance is payable 7 days before arrival.
- 2. To protect the homeowner from any damages to the property, we also require a refundable, holding deposit to the value of R2000.00. This security deposit is secured until seven days after you have left and the owner is certain that there are no damages.
- 3. Please provide your own bank details so that we can refund your holding deposit after 7 days.
- 4. Cancellation Policy: A 25% fee will be levied on the total booking amount for bank, admin & agent's fees on cancellations up to 31 days before arrival. Deposits are forfeited on cancellations after this date.
- 5. Any extra deductions, including, extra housekeeping services, breakages, etc will be deducted from the holding deposit upon proof thereof first being provided to you. We are also not held responsible for any exchange rate fluctuations over the rental period and the Rand amount secured will be returned to you.
- 6. We will ensure that the property is in a highly acceptable condition upon your arrival.
- 7. Check in time is 14h00, we undertake to determine whether you could have a 10h00 check in. Check out time is strictly before 10h00. We undertake to establish whether you may have a later check out time. Should you wish to check out / vacate the property prior to above dates, the contract will remain binding for

the full period, and all monies will remain payable. Should you wish to arrive earlier, please inform us , and we will, if at all possible, try to accommodate this request.

- 8. We confirm that the owner has warranted that the property is fit for the purposes for which it is being leased and that all elements of the property have been properly maintained. In this regard we confirm that we will be coming to the property on a regular basis to inspect.
- 9. For the duration of your stay, we will ensure that no-one (including the owner) will have access to the premises unless access is absolutely necessary and provided that prior notification is given It is expressly agreed that the privacy of the guests will be respected at all times.

10. WAIVER / INDEMNITY LIABILITY

The Proprietor, it's Agents and/or its employees ("The Proprietor") shall not be liable for, and the Guest/s hereby waive/s and abandon/s any claims of whatever nature including but not limited to that for theft, injury, loss or damage of whatever nature, against the Proprietor, whether arising from the Proprietor's default, negligence or otherwise.

The Guest/sin addition to the aforesaid, hereby indemnify the Proprietor against any claims which may arise from whatever nature, whether arising from the Proprietor's default, negligence or otherwise.

11. Please note that this is a non-smoking unit and that deposits will be forfeited if guests do smoke in this unit.