



GRYSHUIS

TERMS AND CONDITIONS

Please take note of the following aspects:

It is the guest's responsibility to report any defect or problem at the time of taking occupancy.

We kindly request that you inform us of any accidental damages.

The breakage deposit will be taken against any damages incurred. If there are any deductions to be made, we will notify you within 2 days of your departure and a refund, if any, will be made within 2 days of your departure to your nominated bank account.

Unfortunately, additional charges will be imposed if more guests than booked for are utilizing the premises.

Please note that an additional cleaning fee can be deducted from a breakage deposit for houses that are left with excessive dirty dishes and / or linen or any unsatisfactory condition.

BOOKINGS | PAYMENT | CANCELLATIONS

A 30% deposit is to reserve the establishment, and full payment is required 1 week in advance and during high season 2 weeks in advance of arrival.

Reservations within 7 days of arrival is payable in full.

Full payment is required before access is allowed to the establishment.

Banking costs for international deposits will be for the guest's account. Because we will only know what the amount is after receiving the funds, it will be added to the outstanding amount / the final payment.

Cancellation longer than 30 days, 100% refundable. Note an admin fee of R250 will be charged.

Cancellation between 29 days and 15 days, 75% refundable.

Cancellation between 14 and 7 days, 50% refundable. (High season cancellation - no refunds after 14 days' notice of cancellation)

Cancellation less than 7 days, no refund.

We reserve the right to cancel and refund accommodation in situations of crisis. Alternative accommodation will be suggested.

CHECK IN | CHECK OUT

Check in: 15:00 - 18:00 on the day of arrival. Please confirm time of arrival.

Check out: 15:00 the latest on day of departure. We want you to enjoy your time in Yzerfontein and therefore have a later check out time than most establishments. Please confirm time of departure.

TAKE NOTE

The person responsible for making the reservations and payments should ensure that everyone else in the party has read these terms and conditions and accept full responsibility and liability thereof.

Bath towels are supplied but not for use on the beach, guests should provide their own beach towels.
An inventory is provided - please notify your host as soon as possible if any items are missing or defective.
Parking is available, either on site, off street, or on street - Please respect the environment and gardens and be mindful of traffic neighbours and other vehicles.
No access will be allowed in the garage.
This is a self-catering facility, but for a lengthy stay we can gladly provide you with a cleaning service by prior arrangement.
Start-up cleaning materials and toilet paper are provided.
Please make use of the dustbins provided and the arrangements for refuse. Refuse collections are every Thursday morning. Please make use of the recycle bins around town near the Municipal Hall and in Dassen Island, Pearl Bay)
The drains in Yzerfontein are either soak or municipal pump drains. Therefore, please use only toilet paper in the toilets. Bins are provided for any other items that need to be disposed of.

WE REGRET

No Wi-Fi - Enjoy the break from being online!
No smoking allowed in the house. This is a non-smoking facility, but you are welcome to smoke outside, providing that you use a cigarette butt dispenser.
Unfortunately, no pets can be accommodated.
No Wheelchair accesses.

INDEMNITY

Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on the premises, the owner, its agents, and/or its employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. When booking at our establishments, the guest/s hereby indemnifies the owner of the establishment and Yzerfontein Accommodation against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.