

TERMS AND CONDITIONS

1. DAY VISITORS – Accommodation is fitted out for the number of guests allowed to reside in the establishment and unfortunately not for extra day visitors. Any persons brought onto the property for any purpose without prior permission of Management will be charged a fee at the discretion of Management.
2. KEYS – On departure, keys should be left in the drop box at the gate. A fee of R350.00 will be charged should you not return the keys.
3. TOWELS – We provide bath towels only. Guests must bring their own BEACH TOWELS.
4. LAUNDRY & CLEANING SERVICE – A cleaning and laundry service is available upon request and at additional cost.
5. CLEANING – Kindly leave the house/apartment in a tidy and respectable state, although the cleaning fee is included in the rate.
6. RESERVATION – A 50% non-refundable deposit is required to confirm the booking. The balance is to be paid no later than 5 days prior to arrival. Only EFT transfers will be accepted prior to arrival as **no credit card** facilities are available. Only in the case of a last-minute booking will a cash on arrival be accepted.
7. BANKING COSTS – For international deposits, will be for the guest's account. As we will only know what the amount is after receiving the funds, it will be added to the outstanding costs of the final payment.
8. ARRIVAL/DEPARTURE TIMES – Arrival from 14h00 and departure time is at 11h00. Early and late departures can be discussed with Management. Departure on Sundays 17:00.
9. INDEMNITY – It is the express condition of occupancy of the establishment that the Owner and Management is not responsible for loss or damage suffered by any person to his/her property or person, whether arising from fire, theft, or wrongful act of any person or property or otherwise. An indemnity form must be signed by the Guest accepting keys for accommodation, on behalf of all persons for that booking.
10. BREAKAGE DEPOSIT – A refundable breakage deposit of R1000.00 is charged, this is to be paid prior to arrival. The breakage deposit will be refunded 48 hours after departure via EFT provided there are no breakages or items missing. Guests will be responsible for all

damages, breakages, shortages, or loss occurring during their stay, to any linen, furniture, effects and fittings, or building, contained in the apartment/house or caused by them in or about the establishment including the garden.

11. NOT PET FRIENDLY – No animals may be brought or kept on the premises. Exceptions with small dogs, to be discussed with Management.
12. SMOKING – This is not a smoking friendly house.
13. GENERAL – In the event of a guest being in breach of any of the foregoing conditions, or refusing to obey any request of Management or committing a nuisance or any act which is, in the opinion of the Management, detrimental to the operation of the establishment, Management may forthwith terminate the accommodation of that guest and any persons accompanying that guest without prejudice to the right to recover any damages or loss sustained, including the loss of income arising from the premature termination of the accommodation.
14. RIGHT OF ADMISSION is applied at this establishment.
15. **Guest check list attached.**