

TERMS AND CONDITIONS

SELF CATERING ACCOMMODATION

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- Only paying guests are allowed on premises - please request permission for visitors
- Whilst every reasonable precaution has been taken to ensure the safety of guests and their possessions on these premises, the owner, its agents, and employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. The guest/s upon booking indemnifies the owner of Villa Tanteralie of any claims arising from an injury, loss, theft, or damage suffered by them on the premises.
- The right of admission is reserved and strictly applied.
- Property securely fenced / Burglar bars and safety gates
- Non-smoking environment indoors, but welcome to smoke outside
- A medical practitioner available in town, but not after hours.
- A R500 security deposit is charged, but we kindly request that you inform me of damages.
- Linen and Bath towels provided are not for use on beach or at any time to be removed from the premises
- Due to the fact that the West Coast is an arid environment, the local communities experience water restrictions from time to time, please help us by using water sparingly.

CANCELLATIONS / Deposits

- 30% deposit payable on reservation
- Longer than 30 days prior to reservation – 100%
- Between 29 and 7 days – 50%
- Less than 7 day, no refund

SERVICES

- This is a self-catering facility; how-ever cleaning services are an available option on request.

**DETAILED TERMS AND CONDITIONS OF LONGER-TERM STAY TO BE ARRANGED
PER CONTRACT PERIOD**