

# The Yellow Door

143 Atlantic Drive, Yzerfontein, Western Cape, South Africa

## Terms & Conditions

### Bookings & check-in:

- Upon your enquiry for accommodation a quote will be confirmed with you.
- A 30% deposit is to reserve the establishment, and full payment is required one week prior to occupation (one month for bookings during the Christmas period).
- The person responsible for making the reservations and payment should ensure that anyone else in the party has read these terms and conditions and accept full responsibility and liability thereof.
- It is the guest's responsibility to report any defect or problem to the host at the time of taking occupancy.
- You are welcome to check in from 15:00 to 18:00 (or later, by arrangement) on the day of arrival and are required to hand in the keys by 10:00 on the day of departure.
- Parking is available on the driveway of the establishment, only.
- Only paying guests are allowed on the premises – visiting guests, only by prior arrangement.
- The right of admission is reserved and strictly applied.
- Bath towels are supplied but not for use on the beach, guests must provide their own beach towels.

### Cancellation:

- Cancellation longer than 30 days, 100% refundable.
- Cancellation between 29 days and 15 days, 75% refundable.
- Cancellation 14 days, 50% refundable.
- Cancellation less than 14 days, no refund.

### Breakage & damages:

- Please report any breakages and damages to you host.

### Cleaning and Waste:

- This is a self-catering facility, but for a lengthy stay we can gladly provide you with a cleaning service by prior arrangement.
- Laundry facilities are available – please visit [www.yzerfonteinaccomodation.co.za](http://www.yzerfonteinaccomodation.co.za) / local contacts.
- Please make use of the dustbins provided. Refuse collections are every Monday and /or Thursday mornings, and can be placed outside the property next to the road. Please make use of the recycle bins around town, your closest is just off the main beach by the recreation club.
- Start-up cleaning materials and toilet paper are provided.
- The drains in Yzerfontein are either soak or Municipal pump drains, therefore, please use only toilet paper in the toilets. Bins are provided for any other items that need to be disposed of.

### Household safety and security:

- This is a non-smoking facility.
- Please only make fires in the braai area only.
- We should mention that even though Yzerfontein is statistically a very low crime area, caution should still be taken by keeping the premises locked and windows closed, when you are away.
- A medical practitioner is available in town but unfortunately not 24 hours per day, contact numbers for them, the pharmacy and emergency medical response services are provided.
- Every effort is made to service and maintain all amenities, equipment, and appliances to a fully operable and safe condition, and guests are requested to use and operate all these in a responsible manner. Kindly report any faulty conditions to the owners.
- Our house is in a residential area, please respect our neighbours and refrain from events or parties.

### The environment:

- The Yzerfontein residential area is surrounded by nature reserves and Green Belts running through the town. We ask that guests always respect the environment.
- Apart from a variety of small wild animals there are also snakes, such as Puffadders and Cape Cobras during the warmer season, and it is therefore advisable not to wander into the fynbos unattended. Should you encounter a snake please contact the 'snake catcher'.
- At certain times of the year, such as the breeding season, ostriches could be dangerous too, rather do not approach them at any time and give them right of way.

- Since the West Coast is an arid environment, the area is experiencing a severe drought, please use water responsibly, this includes the washing machine.

Pets:

- No pets are allowed.

Indemnity:

Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on the premises, the owner, its agents, and/or its employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. When booking at The Yellow Door the guest/s hereby indemnifies the owner of “die Pêrel” and Yzerfontein Accommodation against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.