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TERMS & CONDITIONS

- A 30 % deposit is payable to reserve the establishment.
- All payments must be done in full before occupation of unit.
- Cancellation policy applies please note when booking your stay.
- During high season, bookings of at least 3 nights will be accepted.
- No breakage deposit is payable, however, we will appreciate if guests can report and replace any breakages or damages.
- The owners cannot be held accountable for any accidents/theft, as we are satisfied that the service we deliver is to the best of our knowledge and of a high standard.
- The right of admission is strictly applied.
- The unit is situated in a residential area with a surrounding GREEN ZONE and we do respect the environment at all times.
- Laundry services can be requested if guests stay for longer periods during the week.
- The unit has 1 Queen size bed.
- Unfortunately, no more than 2 adults are allowed overnight.
- Guests are welcome at 14:00 on the day of arrival and are required to hand in their keys at 10:00 on the day of departure. Late departure will automatically entail an additional day rate.
- This is a strictly non-smoking facility.
- We kindly ask that guests leave the unit in the condition it was handed to them.
- If you prefer cleaning services, you are welcome to request this in advance.
- Unfortunately, no pets can be accommodated.
- The building is equipped with an alarm and patrolled by Yzerfontein Armed Response. However, the alarm will only be used in the self-catering unit on request of our guests.
- A safety gate has been fitted at Mariba.
- Guests must please take note that Yzerfontein has no full-time medical practitioner on call, but has the professional services of a very reliable medical response team.