

By Grace

Terms and conditions for guests

Bookings and check-in:

- The person responsible for making the reservations and payment should ensure that all persons in their party have read these terms and conditions and accept full responsibility and liability thereof.
- It is the guest's responsibility to check the apartment and to report any defect or problem to the owner at the time of taking occupancy.
- Only paying guests are allowed on the premises or by arrangement.
- The right of admission is reserved and strictly applied.
- A set of keys and a remote will be provided to the guests.

Breakage and damages, linen and cleaning:

- Bedding and towels are included for you stay.
- Should you need weekly cleaning services, we can gladly arrange it at an additional cost.
- Although we do not charge a breakage deposit, we kindly request that guests advise us of any breakage(s) occurring during their stay.

Safety, health, environment and security:

- This is a non-smoking facility, but you are welcome to smoke outside, provided that you dispose of cigarette butts in a responsible way, due to the surrounding flora being a high fire risk.
- We ask that guests respect the environment at all times.
- Please help us by using water responsibly.
- Even though Yzerfontein is statistically a low crime area, caution should still be taken, and the premises be locked when you are away.

Parking:

- Parking for one guest car is available off street on the premises. If more parking is required, please arrange with the owners.

Pets:

- Unfortunately, no pets can be accommodated.

Indemnity:

- Whilst every reasonable precaution has been taken to ensure the safety of our guest(s) and their possessions on these premises, the owner, its agents and/or employees shall not be liable for any injury, loss, theft or damage suffered by a guest(s) whilst on the premises. The guest(s) hereby indemnifies the owner of By Grace Self Catering Accommodation against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.