



# **Seal View S/C**

## **Terms and Conditions**

### **Bookings and Check-in**

- Upon enquiry for accommodation a quote will be provided for you
- A 30% deposit is required to make a reservation and full payment is required prior to occupation
- Banking cost for international payments will be for the guest's account. We will only know what the amount is after receiving the funds so it will be added to the outstanding costs of the final payment
- It is the guest's responsibility to report any defect or problem to the host at the time of occupancy
- Check-in time will be from 15:00m – 19:00 (or later by prior arrangement) Checkout time at 10:00 on day of departure
- Parking available at the apartment (off the street)
- Only paying guests are allowed on the premises. Visiting guests only by prior arrangement with the host
- The right of admission is reserved and strictly applied

### **Cancellation**

- Cancellation before 15 days – full refund
- Cancellation before 7 days – 75 % refund
- Cancellation less than 7 days – no refund

### **Breakages and Damages**

No breakage deposit is charged but please inform host of any breakages. Bath towels are provided but guests must provide their own beach towels.

## **Cleaning**

- This is a self-catering facility but cleaning can be provided by prior arrangement on Mondays, Wednesdays and Fridays
- No laundry service provided
- Basic cleaning materials and toilet paper are provided
- Refuse must be placed in the Wheelie bin next to the apartment (in a black bag)
- The apartment is serviced by a sewage tank so please use only toilet paper in the toilets.

## **Safety, health and Security**

- This is a strictly non-smoking unit but guests are welcome to smoke outside. Please use ashtrays provided
- Yzerfontein has many greenbelts running through the village. Guests are requested to respect the environment at all times
- The village is host to many small wild animals and also snakes from time to time. Please be aware especially when using one of the many footpaths. Ostriches also wander through the village at times. These are dangerous birds so please do not approach them.
- The West Coast has an arid climate and there might be water restrictions from time to time. Please help us by using water sparingly.
- The village is a low crime area but caution should still be taken and please keep premises locked when you are away.
- A medical doctor is available in town, but unfortunately not 24 hours a day. Please consult the telephone list in the folder for emergency numbers
- Every effort is taken to service and maintain all facilities, equipment and appliances in a safe condition. Guests are requested to use everything in a responsible manner and to report any problems to the hosts

## **Pets**

- Unfortunately no pets are allowed

## **TV Viewing and Wi-Fi**

- The unit has a flat screen TV with a full DStv package
- Free unlimited high speed fibre Wi-Fi is available.

### **Indemnity**

Whilst every reasonable precaution is taken to ensure the safety of our guests and their belongings, the hosts, its agents and employees shall not be reliable for any loss, theft or damage suffered by guests whilst on the premises. When booking at Seal View and Yzerfontein Accommodation guest/s indemnifies the owners of Seal View and Yzerfontein Accommodation against any claims arising from injury, loss, theft or damage suffered by them on the premises. Guests enter and use the premises and equipment at their own risk.