

# Mariba

23 Roosmaryn Street, Pearl Bay, Yzerfontein.

## Terms and Conditions

### 1. Booking and Payment.

- Please check the specific conditions of the platform you use for your booking.
- Booking is confirmed only upon receipt of the full payment; the 30% deposit serves to reserve the facility.
- Access to the facility is only granted after receipt of full payment.
- The person making the booking must be one of the guests occupying the facility.
- Failure to make the payment within the stipulated time may result in cancellation.
- Additional payment is required for 1-night stays to cover cleaning costs.

### 2. Cancellation.

- Cancellation to be submitted in writing.
- Check the cancellation policy of the booking platform.

#### Standard Cancellation Policy:

More than 14 days before arrival: 100% refundable.

7-14 days before arrival: 50% of the total booking value is forfeited.

Less than 7 days before arrival, 100% of the total booking value is forfeited.

#### Cancellation during high season:

Cancellation 30 days before arrival to qualify for a refund.

No-shows and early departures are not refunded.

Refund timelines depend on banking processes.

### **3. Check-In (self-Check-In)**

- Check-in time: from 14H00. If an earlier check-in is required, please arrange with the owner.
- Guests will receive self-check-in instructions, which include the code of the lock box for the keys, upon final confirmation from the booking platform.
- Guests are responsible for safeguarding access codes, keys, and remote devices.
- Lost keys/remotes or security breaches due to negligence may incur replacement costs.

### **4. Check-out.**

- Check-out time: 10H00, late check-out is subject to availability, please arrange with the owner.
- Guests must:
  - Switch off lights, appliances, and geyser (where applicable).
  - Lock doors and windows.
  - Return keys to the lockbox and ensure the box is locked before departure.
  - Confirm departure with the owner.

### **5. Occupancy and Use.**

- Only the number of guests confirmed in the booking may occupy the unit.
- Mariba can only accommodate 2 guests. (2 Adults or 1 Adult and 1 Child).
- The unit is strictly non-smoking. Smoking outside only where cigarette butts can be discarded in a safe container.
- Please observe appropriate quiet hours and avoid excessive noise.

### **6. Housekeeping and Cleaning.**

- The unit is cleaned before arrival, clean linen and bath towels are provided (Not beach towels).
- For stays longer than 5 days, cleaning may be arranged at an additional cost.
- Guests are expected to:
  - Leave the unit in a reasonable condition.
  - Dispose of refuse in designated bins.
- Excessive cleaning required after check-out may incur additional charges.

### **7. Safety and Security.**

- A safety gate provides for additional safety, but guests should adhere to normal safety requirements since even the peaceful seaside areas are not exempt from crime.
- The facility is not responsible for loss, theft, or damage to personal belongings.

- If using the braai facility, ensure the fire is completely out before leaving the area.  
**Please do not dispose of hot coals in the plastic refuse bin**

#### **8. Damages and Breakages.**

- There is no breakage deposit required.
- Guests must please report any breakage or damage before departure.
- Depending on the extent of the damage, there may be additional costs incurred.

#### **9. Indemnity and Liability.**

- Guests enter and use the premises at their own risk.
- The owner is not liable for injury, illness, or accidents.
- Guests indemnify the owner against any claims arising from their stay.

#### **10. Children and Supervision.**

- Supervision of children is the guest's responsibility

#### **11. Pets.**

- Unfortunately, no pets are allowed, since the area is not enclosed.

#### **12. Right of Admission Reserved.**

- The owner reserves the right to refuse entry or request guests to vacate the premises for:

Disruptive or unlawful behavior.

Breach of Terms and Conditions.

#### **13. Force Majeure.**

- The facility will not be held liable for cancellations or disruptions caused beyond its control, including:
  1. Natural disasters.
  2. Government restrictions.
  3. Utility failures.

#### **14. Acceptance of Terms.**

- By confirming the booking, guests acknowledge that they have read, understood, and accepted these Terms and Conditions.