



On the Rocks Beach House
3 11th Avenue
Yzerfontein
7351

Date: _____

CLIENT INFORMATION

NAME: _____

SURNAME: _____

ID NUMBER: _____

POSTAL ADDRESS: _____

TELEPHONE NUMBER: _____

MOBILE NUMBER: _____

EMAIL ADDRESS: _____

BANK DETAILS FOR REFUNDABLE BREAKAGE DEPOSIT:

BANK ACCOUNT NAME: _____

BANK NAME: _____

BRANCH CODE: _____

ACCOUNT NUMBER: _____



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TERMS + CONDITIONS

BOOKINGS & CHECK-IN:

- **Inquiry and Quotation:** Upon your inquiry for accommodation, a detailed quote will be provided.
- **Reservation and Payment:** A 50% deposit is required to secure your reservation. Full payment must be made prior to your arrival.
- **Responsibility:** The individual responsible for making the reservation and payment must ensure that all members of the party have read and understood these terms and conditions, accepting full responsibility and liability.
- **Occupancy Limit:** The maximum occupancy of the premises is seven guests, including children. A fine of R500.00 per additional person per day will be imposed on non-compliant guests. The booker must be part of the group for the full duration of the stay.
- **Defects and Issues:** Guests must report any defects or issues to the agent immediately upon taking occupancy.

Check-in/Check-out: Check-in is between 15:00 and 18:00 (later check-in by prior arrangement). Check-out is by 10:00 on the day of departure. A fine of R150.00 per hour will be deducted from the Refundable Breakage Deposit for late check-ins and check-outs.

CANCELLATION POLICY:

Cancellation more than 30 days before arrival: 100% refundable

Cancellation between 29 and 15 days before arrival: 75% refundable

Cancellation 14 days or less before arrival: Non-refundable

Administration Fee: A R250.00 administration fee applies to all cancellations.

BREAKAGE AND DAMAGES:

- A refundable breakage deposit of, R2500.00 is required. This deposit will be refunded within 72 hours after departure, provided there are no breakages, missing items, or the house is left in acceptable condition.
- Bath towels are provided, but guests should bring their own beach towels.

CLEANING:

- This is a self-catering facility, but cleaning services can be arranged in advance.
- Start-up cleaning materials and toilet paper are provided.
- Please note that the property's drainage system relies on either soak-away or municipal pump drains. Therefore, only toilet paper should be flushed. Bins are provided for the disposal of all other items.

PETS:

- No pets are allowed on the premises.

Initial _____



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SAFETY, HEALTH, ENVIRONMENT & SECURITY:

- **Smoking:** This is a non-smoking facility. However, guests are welcome to smoke outside, provided that cigarette butts are disposed of in the designated containers.
- **Environment:** The Yzerfontein area is surrounded by nature reserves and green belts. Guests are expected to respect the environment at all times. Be aware that wildlife, including snakes (e.g., Puff Adders and Cape Cobras) and ostriches, may be present. Avoid approaching wildlife, and give them the right of way.
- **Water Conservation:** The West Coast is an arid region, and water restrictions may be enforced. Please use water responsibly.
- **Security:** While Yzerfontein is statistically a low-crime area, guests should still take precautions. Ensure the premises are locked when unattended.
- **Medical Services:** A medical practitioner is available in town, though not on a 24-hour basis.
- **Maintenance:** Every effort is made to ensure that all amenities, equipment, and appliances are fully operational and safe. Guests are requested to use these responsibly and report any issues to the owners immediately.

Initial _____



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INDEMNITY

The proprietor, its agents, and/or employees shall not be liable for any injury, loss, theft, or damage suffered by guests on the premises, regardless of whether such loss arises from any wilful, negligent, or grossly negligent act or omission. Guests hereby indemnify the owner of On the Rocks (3 11th Avenue) against any claims arising from such incidents. Guests enter the premises and use amenities at their own risk.

Despite reasonable precautions being taken to ensure the safety of guests and their belongings, the owner, agent, and staff of 3 11th Street, Yzerfontein, will not be held responsible for any damage or loss sustained during the stay.

VISITORS:

- Only paying guests are allowed on the premises. The maximum number of guests allowed is seven.

FULL NAME: _____

PERMANENT ADDRESS: _____

TELEPHONE NUMBER: _____

ID NUMBER/PASSPORT NUMBER: _____

VEHICLE REG NUMBER 1: _____

VEHICLE REG NUMBER 2: _____

I have read and fully understand this indemnity form that I sign

Date: _____

Signature _____ (on behalf of group of guests)



WANNIE AGRELLA

067 812 8203



wannie@mac-properties.co.za

YZERFONTEIN
ACCOMMODATION



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7351

Date: _____

POPI INDEMNITY AND CONSENT

I, the undersigned, _____, (Full Name), (ID, date of birth, passport number) _____, Hereby agree to provide my personal information to MAC PROPERTIES AND RENTALS (PTY) LTD on the express understanding that:

1. The Responsible Party, as defined in the Protection of Personal Information Act, 2013 (hereafter "POPI Act" being MAC PROPERTIES AND RENTALS (PTY) LTD will have access to my personal details which have been furnished to them for the purposes of attending to the Marketing, Selling and matters ancillary thereto.
2. I authorise the Responsible Party to verify my identity and any information I have provided and explicitly give permission for any verification process to be conducted.
3. The Responsible Party is further authorised to capture and release my personal information and biometric details and to make my name, surname, biometric details, if applicable, identity number and proof of residential address available to:
 4. Local Council in terms of Section 118(1) of the Act 32 of 2000
5. The Responsible Party will in addition to its POPI compliance store my relevant information and documentation and any other information submitted by myself, as specified by the Legal Practice Council from time to time. If I wish that the information may no longer be stored by the Responsible Party, I shall advise them and request that the information be immediately and permanently deleted or destroyed.
6. MAC PROPERTIES AND RENTALS (PTY) LTD as Property Estate agency has the privilege of confidentiality under the law pertaining to its clients and I unconditionally indemnify the Responsible Party and its duty authorised employees against any liability which results or may result from furnishing information in this regard.

Signed at _____ on this _____ day of _____ 20 _____.

Client Signature _____