

## **GUEST INFORMATION & MANAGEMENT POLICIES**

We welcome your patronage and will endeavour to make your stay with us as pleasant as possible. In order to achieve this, we request your cooperation in observing the following as an agreement between yourself (and all members of your party) and the owners and staff of Hallo Jacobsbaai:-

### **1. Check-in, Registration & Tariffs**

Tariffs are based on room only for the booked number of guests, inclusive of VAT. Accommodation bills must be settled before or on arrival.

### **2. COVID, Safety, Security & Liability, and Protocols**

- We have taken great care to create a safe, carefree environment. Please ensure you maintain all usual COVID precautions including wearing masks properly, hand washing, sanitizing and maintaining appropriate distances.
- The owners of West Coast Shores cc will not be held in any way responsible, and will accept no liability whatsoever for any injuries, illness, death; or loss or damage to guests' property; during or following their stay at the establishment.
- We request guests lock their rooms when going out or going to bed. Please take personal care of your valuable articles and ensure that you leave no valuables visible in your car, or in your room.
- Guests travelling with children must ensure their children are safe and respectful of other guests, and the establishment facilities. Please ensure no running in/on the premises.
- The privacy and peace of guests, residents and neighbours to the property is paramount. It is agreed that guests will conduct themselves in a respectable manner and will not cause any nuisance or annoyance within or around the premises.
- Rooms must not be used for additional guests. A surcharge will be levied for any additional person/s staying over.
- We welcome the posting on social media of appropriate guest photographs and/or videos taken of the establishment and area but caution that these may infringe on our copyright. We therefore request you ask for advice beforehand. Written permission must be obtained before using photos/videos for commercial purposes, to avoid possible prosecution.

### **3. Limitations**

- This is strictly a No Smoking establishment. Smoking will only be permitted outdoors, away from open doors and windows.
- Guests are not permitted to bring their pets.

### **4. Check-out and Departure**

Check in is at 15h00 and the check out time is 11h00. Please ask if you wish to retain your room beyond this time. An extension may be granted if the room is available, and the normal tariff may be charged pro-rata.

## 5. Important Guest Information

- Refreshments set out in the guest suites are complimentary.
- Magazines, books & other indoor entertainment are provided for onsite use only. Please don't remove.
  - ♥ Please take care when eating in the suites. Report any spills as soon as possible for cleaning.
  - ♥ Braaiing is only permitted outside
  - ♥ Please enjoy the many restaurants in the area – our establishment is in the centre of the Cape West Coast Foodie Trail ☺ .
- In the unlikely case of contravention of the requirements in Point 2, and after a single verbal warning, management has the right to request the misbehaving guest/s to vacate the area, or their suite forthwith, and the guest/s shall be bound to vacate when requested to do so. In serious cases of disrespect, management also has the right to remove the guest's luggage and belongings from the room occupied by the guest. This also applies to any alcohol or substance abuse by guests.
- The guest shall be solely liable and responsible to the management, its other guests, visitors, and staff for all loss - financial or otherwise – and/or damage that may be caused by, or as a result of the guests' negligence and/or non-observance of instructions.
- In the case of default of payment due by a guest, Hallo Jacobsbaai has lien on their luggage and belongings, and is entitled to detain and to sell such property to recoup costs. This is without prejudice to our rights to adopt any further recovery proceedings as may be required.
- Goods or activities leading to any combustible or hazardous or objectionable nature are prohibited on the premises. This includes but is not limited to any braais outside
- If guests fail to vacate rooms timeously, Hallo Jacobsbaai shall have the right to remove the guest/s and their belongings from the room occupied by the guest.
- Arrangements to return goods left behind by guests will be assisted by management with costs incurred to the guests' account. After 30 days, left goods will be deemed abandoned. • The owners are deemed to be in full and absolute possession of the whole of the establishment's premises and nothing shall constitute any tenancy or sub-tenancy.
- Guests are requested to abide by all applicable Government acts, laws, rules and regulations.

THE MANAGEMENT RESERVES THE RIGHT TO ADD TO, OR AMEND, ANY OF THE ABOVE POLICIES.

### OTHER STUFF

#### Jacobsbaai Restaurants

The House of Bean & Leaf (Eugene) Entrance, Jacobsbaai 082 735 2279 Karmenaadjie Padstal (Johan) Togyersvlei, JB Link Rd 083 463 4042

The Oasis Café (Jenny) Pixie Village, Entrance JB 078 831 8636

Weskusplek/Hungry Monk Main Bay, Jacobsbaai 078 862 0260 Jacobsbaai Superette Entrance, Jacobsbaai 079 453 7277

Jacobsbaai Wedding Venue Togryersvlei Jacobsbaai Road 083 463 4042

#### Jacobsbaai Attractions

Beach walk/cycling - Walk past #20 Perlemoen to the public pathway around the bay

Flower Viewing (Aug/Sep) - Dirt Rd to Saldanha (Pls lock your car while walking) Pixie Village Backpackers (Entrance to Jacobsbaai) 073 302 5835

Weskus Labyrinth Backpackers (Entrance to Jacobsbaai) 073 302 5835

Langebaan Silver Falcons – if you are lucky, they practice over our airspace.

Shoes are advisable when walking – there are devil thorns in the sand. Be aware of security and safety. We are not immune to random incidents.

#### Recommended Restaurants in our area

Bay Lodge, Saldanha 022 714 1177/8/9 Voorstrand,

Paternoster 022 752 2038 Marc's Beach Bar, Langebaan 081 410 7989

Pearlies, Langebaan 022 772 2734 Cape Town Brauhaus, Mykonos 022 707 7799

Cape Town Fish Market, Mykonos 022 707 7796

LaiPlek Hotel, LaiPlek 022 783 1116

Charlies, Port Owen 022 783 0448

Russells on the Port, Port Owen 022 783 0158

Tajanas, Veldrift 022 783 2055

Darling Cellars, Darling 083 226 8769/084 082 7200

Groote Post, Darling 022 492 2825

***Checkers Vredenberg do 60 minute deliveries to Jacobsbaai. Download their App to use this service.***