

WELCOME TO SOUTH AFRICA

The global tourism community is built on connection and belonging and is as diverse, unique, and vibrant as the world around us. As Yzerfontein Accommodation hosts, we are committed to upholding the Yzerfontein Community Standards. Before you head out to explore the West Coast, here are some helpful tips created by the broader and Airbnb host community in South Africa to encourage responsible traveling across the country.

During your stay

Your health and safety

Your health and safety during your stay is our priority. We adhere to a high standard of cleaning procedures between guest stays. This protocol is based on guidance from the World Health Organisation.

Saving water

We can experience water (and other resources) scarcity in South Africa, so we all do our best to save water. If you find a bucket in your shower, waterless hand sanitiser in the bathroom or a request to keep your showers shorter, please keep in mind this is for the benefit of our environment.

Preventing waste

Please help us preserve this great destination for all, don't leave rubbish anywhere apart from the bin at home and be on the lookout for GREEN practises that can benefit the beautiful West Coast.

Host house rules

Hosts like Yzerfontein Accommodation owners share our homes, neighbourhoods and experiences. Please be respectful of their space and common areas. In return, we will ensure that you feel secure and safe at all times.

Load-what?

Loadshedding is the term used when the power to certain geographical areas is switched off in order to reduce pressure on the national electricity grid. Please ask your host for information on how you will be assisted during these times.

Being a good neighbour

Please be mindful of our neighbours and keep the noise down especially in common areas and on balconies or in gardens during quiet hours (9pm – 8am).

Out and about

Security

Yzerfontein and the wider West Coast is generally safe and welcoming but as in many places around the world, taking precaution is necessary. On the street, avoid walking in deserted or dark areas and keep valuables out of sight. Don't carry large sums of money with you and use ATMs in well-lit and busy spots such as petrol stations. Although West Coast people are friendly and helpful by nature, at the ATM don't accept help from strangers.

After your trip

Ratings and reviews

In addition to written reviews, star ratings are a quick way to give feedback. We always strive to give our guests a five-star experience, however if you're not satisfied during your stay please let us know so we can rectify it as soon as possible.

Live like a local

We believe there's so much more to South African culture than the main tourist attractions. To make the most out of your trip and to find hidden gems in my neighbourhood, we would love to share our personal recommendations for the places we love the most.