

Yzerview

Rental terms and conditions

28 Lutie Katz road, Yzerfontein

Bookings and Check-in

- Upon your enquiry for accommodation a quote will be provided to you.
- A 50% deposit is to reserve the establishment, and full payment is required prior to occupation.
PLEASE NOTE: No credit card facilities available.
- The person responsible for making the reservations and payment should ensure that anyone else in the party has read the terms and conditions and accept full responsibility and liability thereof.
- It is the guests' responsibility to report any defect or problem to the agent / owner at the time of taking occupancy.
- You are welcome to check in from 14:00 to 18:00 (or later, by arrangement) on the day of arrival and are required to leave the keys in apartment by 10:00 on the day of departure.
- Parking available on site, on the grass.
- The right of admission is reserved and strictly applied.

Cancellation

- Cancellation 30 days or more before occupation, 100% refundable.
- Cancellation between 29 days and 15 days before occupation, 75% refundable.
- Cancellation less than 7 days before occupation, no refund.

Breakages and Damages

- The renter is liable for any damage to the property, equipment or to the surrounding fauna and flora.

Black bags

- Please put all black bags in black bin and not outside as seagulls and mongooses tear the bags.

Cleaning

- This is a self-catering facility, but we can gladly provide you with cleaning service by prior arrangement.
- Start-up cleaning materials and toilet paper are provided.
- The drains in Yzerfontein are either soak or municipal pump drains; therefore, please use only toilet paper in the toilets. Bins are provided for any other items that need to be disposed of.

Safety, health, environment and security

- The Yzerfontein residential area is surrounded by nature reserves and green belts running through the town. We ask that guests respect the environment at all times.
- Apart from a variety of small wild animals there are also snakes and ostriches in our area and it is advisable not to approach them at any time and give them right of way.
- We should mention that even though Yzerfontein is statistically a very low crime area, caution should still be taken and the premises must be locked when you are away.
- A medical practitioner is available in town, but unfortunately not 24 hours per day. Please use the emergency medical response services.
- Reduced noise after 00:00 will be highly appreciated.

Pets

Only small, housetrained pets are allowed. Please note: Any damages caused by pets will be for the guest's account.

Indemnity

Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on the premises, the owner, its agents, and / or its employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. When booking at Lutie Katz 28 the guest/s hereby indemnifies the owner of apartment and Yzerfontein Accommodation against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.

I, _____, ID / Passport number _____, have read and understand the T&C's and accept I am bound by these T&C's.

Renter

Date

Contact number