



BLANC DE BLANC
HOLIDAY HOUSE

RESERVATION AGREEMENT

Blanc de Blanc - Dassen Island Drive 68 - Yzerfontein - Western Cape - South Afrika

Please sign each page on behalf of your group

BOOKING TERMS

1. This reservation agreement is between the 'Guest' and the Agent who has been appointed by the owner.
2. Your completed reservation agreement constitutes an offer only and no legally binding agreement shall come into existence until such time as the Agent receives the signed copy of this reservation agreement and the clearance of payment into the nominated bank account.
3. Failure of the completed reservation agreement and payment within 48 hours will automatically forfeit a booking, unless otherwise agreed.
4. The 50% balance of payment is required 2, 4 or 6 weeks prior to arrival depending on the season.
5. Short notice bookings will require the total booking amount to be paid in full inclusive of the refundable security deposit.
6. All the premises may only be occupied by the initial Guests and their guests whose names appear on the reservation agreement.
7. The number of guests occupying the premises is not to exceed the maximum number permitted at the premises (8 eight persons) and these names must appear on the reservation agreement.
8. Any day visitors are subject to owner approval and prior arrangement in writing.
9. Bookings are only for the purpose of private accommodation unless otherwise agreed to in writing.
10. A refundable security deposit is held to defray against loss or damages beyond normal wear and tear or additional cleaning required.
11. Rates agreed to at time of booking are not changeable or later negotiable.
12. Guest rotation is not permitted during stays.
13. It is specifically recorded that the term of this agreement is binding on all guests who occupy the premises.

PAYMENT TERMS

1. A 50% non-refundable deposit of the full amount is required to confirm a booking.
2. The total final payment is due 1 month in advance of arrival.
3. All payments are to be received via bank transfer, free of any bank charges.
4. Instalments and multi-party payments are not acceptable.
5. The person responsible for the reservation must be part of the Guest group. If this will not be the case, the agent must be notified in advance and before paying the reservation deposit.

CANCELLATION POLICY

1. The 50% deposit payment and 50% balance payment once received are non-refundable. In the event of a guest cancelling a booking, any dates that can be resold will be refunded, less a cancellation fee of 10% of the booking total unless otherwise agreed.
2. In the event of needing to shorten a booking, any dates that can be resold will be refunded less a cancellation fee of 10% of the nights refunded unless otherwise agreed. We will make every effort to resell your dates.
3. For valid medical reasons pertaining of the principal 'Guest' we will voucher your booking for a later date. Appropriate doctors' documentation to be provided. A administration fee of 10% applies.
4. In the unlikely event of unforeseen circumstances resulting in the Owner or the Agent having to cancel your booking, we will notify you immediately. We will refund all payments received in full. The Agent its employees and our property owner will not be liable for any cancellation charges for any other travel arrangements or any further claims by you or anyone else in your party. There will be no further obligation on part of the Agent or Owner.

BREAKAGES / DAMAGES

1. A refundable security deposit of Rand 5000 to be paid via credit card no later than 48 hours prior to arrival. A payment link PAY FAST will be provided.
2. The refundable security deposit is refunded within 14 business days of departure unless report of missing contents, damage to property or excessive cleaning required.
3. Breakages and damages beyond normal wear and tear will be deducted from the security deposit.
4. Any tampering of household systems that requires a call out service fee will be deducted from the breakages/security deposit.
5. Should all damages/losses incurred by the Guest and/or his/her guests exceed the refundable breakages/damages deposit, the Guest shall become liable for payment such.
6. The Guest shall keep the premises and the contents in good order and at the termination of the agreement period will return the premises and the contents in the same good order and condition as they were at the commencement of the agreement.
7. Should the Owner require additional cleaning services (standard cleaning services are included in the rate) within reason, the costs thereof shall be deducted from the refundable security deposit.
8. The Guest must report any concerns/defects, of whatsoever nature, regarding the premises to the Agent/or their representative within 24 (twenty-four) hours after occupation. Failing this, it will be construed that the premises contain everything in good order and condition.

ARRIVAL & DEPARTURE

1. Standard check-in is from 16h00 (should you wish to check-in later than 19h00 please make prior arrangements with our reservations team or last-minute arrangement with our property liaison).
2. Check-out is at 10h00 am.
3. A late check-out will be subject to availability. Please enquire in advance with our reservations team or property liaison.
4. Departure after 11:00 am without agreement may be charged one full night's rate or part thereof unless otherwise agreed.

PROPERTY SECURITY & SAFETY

1. No unauthorized persons or visitors are allowed on the premises.
2. Please ensure the property is locked when going to sleep.
3. Please ensure the property is locked when leaving the premises unoccupied.

GENERAL TERMS & CONDITIONS

1. Maximum occupancy of 8 guests
2. No smoking inside the residence. Outside is possible when using a bud dispenser provided.
3. No disturbance to neighbors or loud music after 21h30.
4. No animals are permitted on the property
5. No moving or rearranging of furniture
6. The Agent, the Owner and/or their representatives shall have the right of access to the premises, to affect any repairs to the premises, or for any emergency purposes. The Guest would be notified timelessly.
7. In the unlikely event of there being an unscheduled extension to the holiday caused by flight delays, bad weather, strikes or any other cause which is beyond the control of the Guest, it is understood that the expenses relating to these unscheduled extensions (extra accommodation etc.) will be for the account of the Guest.
8. Insurance against cancellation, illness and/or for loss of baggage is highly recommended for all guests and especially guests travelling from abroad. The guests are responsible for their own insurance and the Agent is not liable if anyone should fail to take adequate insurance cover. The Agent and the Owner cannot accept liability for loss or theft of personal belongings.
9. On the 1st floor of Blanc de Blanc guests may only use the open fireplace according to the specific insurance regulations put in place - no other indoor are for the use of guests.

DECLARATION & INDEMNITY

1. The Agent is a representative and takes instructions in terms of a mandate from either the Owner of the premises, or the person in charge of the premises, who is duly authorized to mandate the Agent. Accordingly, neither the Owner, the Agent, nor its employees, agents or contractors, or anyone else acting on the Agent's behalf can, or will be, liable in whatsoever respect for any theft, claim, loss, damage, injury or death which the Guest (including his/her family members, occupants or visitors or the like) may directly or indirectly suffer at the premises or the surrounds thereof. The Agent, however, shall not be liable to the Guest for any direct, indirect, special, consequential, or punitive damages arising out of the booking, which is the subject matter of this agreement, whosoever arising, notwithstanding any clause in this agreement to the contrary.
2. The Guest shall not have the right to assign or sublet the premises, or any portion thereof. The Guest shall not cede any of his/her rights or delegate any of his/her obligations in terms of this agreement.
3. No functions, film shoots and/or similar are to be held the property, unless by prior arrangement and written consent by management. No third-party suppliers, caterers, external contractor and/or similar are allowed onto the premises, unless by prior arrangement and written consent by management. Should the Guest breach this clause, the Agent or the Owner may levy a penalty fee of a minimum amount equal to 5 (five) times the night rate paid or which the Agent in its sole discretion, deems reasonable, or the Agent/owner shall be entitled to sue for such damages as may be legally permissible.
4. Photographs/web information/descriptions – these are intended to give an overall impression of a specific property. The Agent cannot be held liable for any minor differences of items of furniture or

chattels, which appear in the description or photographs used in our brochures/websites/social media or via e-mail, which may have changed or been removed from the property or any aspect of the property's environment which may have changed since the photographs were taken.

5. In the event of the Guest committing a breach of any of the terms of the agreement, and failing to remedy such breach within a reasonable period of a written notice from the Agent, the Owner and/or Owner's representatives shall be entitled at their sole discretion and without prejudice to any of its other rights within the law and/or in terms of this agreement, either to claim specific performance of the terms of this agreement or to cancel this agreement forthwith and without further notice and claim damages from the Guest.
6. The terms of this document form the sole contractual relationship between the parties.
7. If any provision or provisions of this agreement shall be held to be invalid, illegal, unenforceable or in conflict with the law, the validity, legality, and enforceability of the remaining provisions shall not in any way be affected or impaired thereby. The terms of this document are binding and related to all transactions entered between the Agent and the Guest.

Representative on behalf of Owner

Karen Schröder, Yzerfontein Accommodation

Guests Information required

Name of contact person in the group:

Copy of ID / Passport

Physical address:

e-mail address:

Mobile number:

Number of Guests (max 8)

Name of all the Guests in the group with copy of ID/Passport

1

2

3

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PROPERTY INFORMATION

4 Bedrooms / 3 Bathrooms
No pets allowed
No children under 12 allowed

Key features:

Swimming pool and huge entertainment deck
Beach within 3 minutes walking distance
Sea view
3 outdoor barbecue areas
Fynbos garden

SLEEPING

First Floor

Bedroom n° 1

King size bed extra long
En-suite bathroom with double basin, walk-in shower, and toilet
Room overlooking the ocean through large windows.
Room leads out to the upper deck and overlooking the swimming pool deck and the fynbos garden
Great sunset view from this bedroom

Ground Floor

Bedroom n°2

King size bed extra long
En-suite bathroom with double basin, bath, walk-in shower, and toilet. Room overlooking the ocean through large windows
Room leads out to the swimming pool deck and is overlooking the fynbos garden
Great sunset view from this bedroom

Bedroom n°3

King size bed extra long
Shared bathroom (with Bedroom n°4) with double basin, walk-in shower, and toilet. The bathroom is next door to the entrance to this bedroom.
Room overlooking the ocean through large windows.
Room leads out to the swimming pool deck and is overlooking the fynbos garden
Great sunset view from this bedroom

Bedroom n°4

Queen bed
Shared bathroom (with Bedroom n°3) with double basin, walk-in shower and toilet. The bathroom is next door to the entrance to this bedroom. This room has no direct access to a deck.

All linen, bath & pool towels are provided

EXTRA

- Separate guest toilet on the first floor

OPEN KITCHEN WITH KITCHEN ISLAND

- Dishwasher
- Stove (gas)
- Oven (electric)
- Air Fryer
- 2 Fridges
- 2 Freezers
- Additional fridge/freezer at the pool deck
- Nespresso machine
- Kettle
- Toaster (4 slices)

DINING

- Furniture as well as tables cannot be moved
- 1 dining table, seating 8 in the kitchen
- 1 dining table, seating 8, front deck with morning sun
- 1 dining table, seating 8, pool deck ocean side, all day sun

RELAXING AREA INSIDE

- Smart TV with Netflix (guests will need to use their own Netflix account)
- DSTV Now (guests will need to use their own DSTV account)
- 2 JBL Bluetooth speaker
- 1 Fireplace in the lounge can be used
- WiFi (does not work during load shedding, can be unstable)
- BBQ/Braai: 3 different places can be used on the decks

RELAXING AREAS OUTSIDE

- Front deck with morning sun and dining table
- Upper deck ocean side with barbecue. The kitchen leads out to this deck.
- Pool deck with huge barbecue area, dining table, 4 pool loungers, outdoor shower

BLANC DE BLANC info

- No smoking
- No children under 12, or otherwise agreed
- No pets allowed
- Driveway & street parking
- Please always make sure to close the gate and lock the garage door
- Keep all furniture in place; do not move items around
- The wi-fi strength & connectivity is at times compromised too, especially during load shedding.

Check-In/Check-Out Times

- Check-in 4 pm
- Check-out 10 am