

# Atlantic Views

**BY INITIALING EACH PAGE AND SIGNING BELOW YOU ACKNOWLEDGE THAT YOU HAVE READ AND ACCEPTED OUR TERMS & CONDITIONS AND HAVE SHARED ALL RELEVANT INFORMATION WITH ALL GUESTS ENTERING THE PROPERTY**

## Terms & Conditions

### Sleeping arrangements

- Three rooms with en-suite bathrooms are available
- Two bedrooms are furnished with queen beds while one bedroom is furnished with a double bed and a three quarter bed

### Bookings & check-in:

- Upon your enquiry for accommodation a quote will be provided to you.
- A 50% deposit is to reserve the establishment, and full payment is required prior to occupation.
- Banking costs for international deposits will be for the guest's account and will be added to the outstanding costs of the final payment.
- The person responsible for making the reservations and payment will ensure that anyone else in the party has read these terms and conditions and accept full responsibility and liability thereof.
- ID/Passport required when checkin in.
- It is the guest's responsibility to report any defect or problem to the agent at the time of taking occupancy.
- You are welcome to check in from 14:00 to 18:00 (or later, by arrangement) on the day of arrival and are required to hand in the keys by 10:00 on the day of departure.
- Undercover secure parking is available for 2 vehicles.
- Off street and onsite parking is available for 4 vehicles.
- Only paying guests are allowed on the premises – visiting guest only by prior arrangement.
- The right of admission is reserved and strictly applied.

### Cancellations:

- Cancellation longer than 30 days, 100% refundable.
- Cancellation between 29 days and 15 days, 75% refundable.
- Cancellation between 14 and 10 days, 50% refundable.
- Cancellation less than 10 days, no refund.

**Breakage & damages:**

- A refundable breakage deposit of R2500 is charged, which will be refunded within 72 hours of departure, provided that there are no breakages, items missing or the house is not left in an acceptable condition. It is kindly requested that you inform us of any accidental damages.
- Bath towels are supplied but not for use on the beach. Guests should provide their own beach towels.
- Should departing guests leave the house in a condition that requires more than the normal cleaning time, a R500 cleaning fee will be charged.

**Cleaning:**

- This is a self-catering facility, but for a lengthy stay we can gladly provide you with a cleaning service by prior arrangement and at additional costs
- Start-up cleaning materials and toilet paper are provided.
- The drains in Yzerfontein are either soak or Municipal pump drains, therefore, please use only toilet paper in the toilets. Bins are provided for any other items that need to be disposed of.

**Safety, health, environment & security:**

- This is a non-smoking facility, but you are welcome to smoke outside, providing that you use a cigarette butt dispenser.
- Parents must aware that caution must be taken with small children on the deck and balustrades.
- The Yzerfontein residential area is surrounded by nature reserves and Green Belts running through the town. We ask that guests always respect the environment.
- Guests are to be mindful of neighbours and should keep noise levels to a minimum.
- Apart from a variety of small wild animals there are also snakes such as Puffadders and Cape Cobras during the warmer season and it is therefore advisable not to wander into the fynbos unattended. At certain times of the year, such as the breeding season, ostriches could be dangerous too, rather do not approach them at any time and give them right of way.
- Since the West Coast is an arid environment, the local communities experience water restrictions from time to time, please help us by using water responsibly.
- We should mention that even though Yzerfontein is statistically a very low crime area, caution should still be taken, and the premises be locked and the alarm system be activated when you are away.
- A medical practitioner is available in town.
- Every effort is made to service and maintain all amenities, equipment, and appliances to a fully operable and safe condition, and guests are requested to use and operate all these in a responsible manner. Kindly report any faulty conditions to the owners.

**Pets:**

- Unfortunately, no pets are allowed.

**Children**

- Children of all ages are welcome.

**Indemnity:**

Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on the premises, the owner, its agents, and/or its employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. When booking at Atlantic Views, the guest/s hereby automatically indemnifies the owner of Atlantic Views and Yzerfontein Accommodation against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.

**Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Signature:** \_\_\_\_\_